

# Expedient Technology Solutions, LLC

## Job Description – Senior Cybersecurity Consultant

### Position Description

Expedient Technology Solutions (ETS) is a rapidly growing managed IT services company located in Miamisburg, Ohio. ETS has developed a strong reputation for providing outstanding customer service by fostering a culture of continued growth, honesty, and WOW through service.

We are actively seeking a **Senior Cybersecurity Consultant** to join our Cybersecurity team. We strive to recruit and develop teammates that foster our WOW through service culture. We are a drama-free, collaborative work environment and enjoy providing personal and professional growth to all employees. Whether your career goals are in cybersecurity, infrastructure, or penetration testing, we are committed to help guide you on your journey with experience, development, and certifications.

### Responsibilities

- Work with key leaders to grow and improve ETS cybersecurity and compliance best practices, service offerings, and solutions stack.
- Perform cybersecurity and compliance gap assessments with remediation plans / quotes.
- Oversee the review of cybersecurity reports and initiate actions necessary.
- Oversee the incident response process for cybersecurity-related events.
- Participate in vendor management for key cybersecurity vendors.
- Oversee report generation and client communication related to cybersecurity, including monthly updates for account managers.
- Assist the CISO with internal cybersecurity operations.
- Collaborate with fellow ETS team members to resolve technical issues and customer relationship issues as needed.
- Assist with compliance audits and remediation to ensure clients are compliant with the necessary standards their organization/industry require.
- As needed, provide technical support by resolving escalated reactive tickets over the phone, via remote connection to customer systems, or by site visit.
- Lead and mentor interns and other team members.
- Complete other duties as assigned.

### Essential Skills

- Effectively communicate with clients and ETS team members. Communication is key to our success.
- Be innovative and consultative when working with clients. The value of ETS comes not only from solving the client's issues but helping to avoid reoccurring issues.
- Leverage strong analytical and problem-solving skills to think critically and identify risks.
- Collaborate with team members on projects and issues. Provide and receive training as necessary.

### Expectations & Professional Growth

- Work scheduled hours Monday through Friday between 8:00 AM and 5:00 PM, with occasional after-hours support and project tasks as needed.
- Follow ETS policies, procedures, and service delivery expectations to ensure consistency.
- Complete process and technical training during your first 90 days. These requirements involve shadowing team members, learning training procedures, and client communication expectations - outlined in training schedule.
- Grow as a team member through continued education, certifications, research and study, and interaction with other professionals and leaders.

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- Provide training to ETS personnel in evolving cybersecurity threats and remediation technologies and practices.
- Keep abreast of ongoing cybersecurity threats and techniques via web research and information sharing sources.
- Stay current on compliance areas such as PCI, 800-171/CMMC, HIPAA, FFIEC, etc.
- In addition to working in the ETS office, occasional travel to local customer sites is required. Reliable transportation is necessary.
- Participate in the SOC-On-Call rotation, along with being a team lead for Incident Response Team.

### Desired Educational, Training Requirements, & Length of Experience

- A Bachelor's degree in Computer Science, Cybersecurity, or a related technical field desired.
- 5+ years of experience in a related technical role.
- Systems Administrator experience desired.
- Experience working with computer networks and security systems in cooperation with cybersecurity concepts and methodologies.
- CompTIA CySA+ Certification (required or attained in first 180-days).
- Additional certifications desired:
  - CompTIA Network+
  - CompTIA Security+
  - CompTIA CASP+ CompTIA Advanced Security Practitioner
  - ISC2 SSCP Systems Security Certified Practitioner
  - Certified Information Systems Security Professional (CISSP)
  - Certified Information Security Manager (CISM)
  - Microsoft Certified: Security, Compliance, and Identity Fundamentals
  - Fortinet Certified Professional
  - GIAC Security Essentials (GSEC)
  - GIAC Foundational Cybersecurity Technologies (GFACT)
  - GIAC Cloud Security Essentials (GCLD)

### What is in it for you?

We offer a competitive total rewards program that includes:

- An executive team that cares about you and your career growth
- Competitive Health Insurance package
- Dental & Vision insurance
- Competitive PTO and flexible work schedule
- Retirement plan (401K) with company match

### Purpose Statement and Core Values

Purpose Statement - Reshape the experience for clients and team members.

#### Core Values

- *Continued Growth*: ETS places a strong focus on each team member continually growing both professionally and personally.
- *Honest Communication*: ETS places a strong focus on consistent and honest communication between all team members and clients.
- *Deliver "Wow" through Service*: ETS provides Stress Free IT managed services, which promises an experience that goes above and beyond our clients' expectations.

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- *Honor your commitments:* ETS team members are expected to honor their commitments to our clients and company.
- *Respect and Serve Others:* ETS is founded on biblical based principles and places a strong focus on team members serving others and giving back to our community.
- *Balance:* ETS recognizes and supports the need for each team member to enjoy a quality life outside of work.