

# Expedient Technology Solutions, LLC

## Job Description – Cybersecurity Engineer

### Position Description

Expedient Technology Solutions (ETS) is a rapidly growing managed IT services company located in Miamisburg, Ohio. ETS has developed a strong reputation for providing outstanding customer service by fostering a culture of continued growth, honesty, and WOW through service.

We are actively seeking a **Cybersecurity Engineer** to join our Cybersecurity team. We strive to recruit and develop teammates that foster our WOW through service culture. We are a drama-free, collaborative work environment and enjoy providing personal and professional growth to all employees. Whether your career goals are in cybersecurity, infrastructure, or penetration testing, we are committed to help guide you on your journey with experience, development, and certifications.

### Responsibilities

- Triage and resolve cybersecurity tickets acting as an escalated resource.
- Generate reports, assist in security audits, and manage remediation tickets.
- Act as consultant responsible for suggesting specific modifications in any area that affects IT security (e.g., Applications, Servers, and Networks).
- Create solutions for pre-existing security issues by developing plans and specifications for new systems or modifications to existing ones.
- Oversee changes in facilities, software, hardware, user needs and telecommunications.
- Define, implement and enforce corporate security policies and best practices unique to client needs.
- Develop, build, maintain and test security systems and monitor their effectiveness.
- Monitor systems for signs of intrusion or unusual activity.
- Promptly respond to data security crises and appropriately handle security breaches.
- Investigate incidents and provide recommendations for prevention in the future.
- Constantly strive to find vulnerabilities and risks in hardware, software, and applications managed by ETS.
- Collaborate with other departments to remediate vulnerabilities and respond to cybersecurity incidents.
- Lead Cybersecurity Implementation Projects.
- Install and configure software, hardware, and other systems to meet security requirements.
- Conduct maintenance on client and ETS workstations, servers, and network hardware.
- Manage cybersecurity awareness training program for clients.
- Manage cybersecurity software stack installed on ETS client devices.
- Assist with Compliance Tasks, Documentation, Questionnaires and Client Reporting.
- Assist with vendor management process.
- Report to members of management on potential threats, proposed improvements, and ongoing security issues.
- Lead and mentor interns and other team members.
- Complete other duties as assigned.

### Essential Skills

- Effectively communicate with clients and ETS team members. Communication is key to our success.
- Be innovative and consultative when working with clients. The value of ETS comes not only from solving the client's issues but helping to avoid reoccurring issues.
- Leverage strong analytical and problem-solving skills to think critically and identify risks.
- Collaborate with team members on project and issues. Provide and receive training.

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### Expectations & Professional Growth

- Work scheduled hours Monday through Friday between 8:00 AM and 5:00 PM, with occasional after-hours support and project tasks as needed.
- Follow ETS policies, procedures, and service delivery expectations to ensure consistency.
- Grow as a team member through continued education, research and study, and interaction with other professionals and leaders.
- Complete process and technical training during your first 30 days. These requirements involve shadowing team members, learning training procedures, client communication expectations – Outlined in training schedule.
- Continue achieving certifications in cybersecurity to improve and keep up skills.
- In addition to working in the ETS office, occasional travel to local customer sites may be required. Reliable transportation is necessary.
- Participate in the SOC-On-Call rotation along with being a team lead for the Incident Response Team.

### Desired Educational, Training Requirements, & Length of Experience

- A Bachelor's degree in Computer Science, Cybersecurity, or a related technical field desired.
- 5+ years of experience in a related technical role.
- Systems Administrator experience.
- Experience working with computer networks and security systems in cooperation with cybersecurity concepts and methodologies.
- CompTIA CySA+ Certification (required or attained in first 180-days).
- Additional certifications desired:
  - CompTIA Network+
  - CompTIA Security+
  - CompTIA CASP+ CompTIA Advanced Security Practitioner
  - ISC2 SSCP Systems Security Certified Practitioner
  - Microsoft Certified: Security, Compliance, and Identity Fundamentals
  - Fortinet Certified Professional
  - GIAC Security Essentials (GSEC)
  - GIAC Foundational Cybersecurity Technologies (GFACT)
  - GIAC Cloud Security Essentials (GCLD)

### What is in it for you?

We offer a competitive total rewards program that includes:

- An executive team that cares about you and your career growth
- Competitive Health Insurance package
- Dental & Vision insurance
- Competitive PTO and flexible work schedule
- Retirement plan (401K) with company match

### Purpose Statement and Core Values

Purpose Statement - Reshape the experience for clients and team members.

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### Core Values

- *Continued Growth*: ETS places a strong focus on each team member continually growing both professionally and personally.
- *Honest Communication*: ETS places a strong focus on consistent and honest communication between all team members and clients.
- *Deliver “Wow” through Service*: ETS provides Stress Free IT managed services, which promises an experience that goes above and beyond our clients’ expectations.
- *Honor your commitments*: ETS team members are expected to honor their commitments to our clients and company.
- *Respect and Serve Others*: ETS is founded on biblical based principles and places a strong focus on team members serving others and giving back to our community.
- *Balance*: ETS recognizes and supports the need for each team member to enjoy a quality life outside of work.